

### ***Help with warranty or an insurance product***

The VSA helps with some types of warranties sold by a dealer along with a vehicle. Examples include vehicle warranty and mechanical breakdown policies.

Dealers may also be able to sell insurance policies if they have an insurance license. Examples include GAP insurance, life insurance, and loss of use insurance.

For more information about making a complaint about insurance issues see:

- [The Insurance Council of BC](#): investigates complaints about those selling the policies.
- [BC Financial Services Authority](#): investigates complaints about the companies providing the coverage.